



# ENERGY EFFICIENCY REBATE PROGRAM

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## FREQUENTLY ASKED QUESTIONS

### Q: What is the Energy Efficiency Retrofit Program?

A: The Energy Efficiency Retrofit Program is a performance-based, contractor-lead, retrofit program that provides rebates for three categories of eligible upgrades:

- 1) Windows upgrading to ENERGY STAR®, triple pane, low-e, argon windows.
- 2) Domestic hot water upgrading to ENERGY STAR® tankless system with an EF greater than 0.91.
- 3) Insulation added to attics, main walls, basement walls and pony walls.

There is up to \$1,500 in rebates for window upgrades available per household. Rebates in this program are based on modelled energy-saving.

### Q: Can I upgrade my windows to better single or dual-pane windows and receive the rebate?

A: No, you must upgrade to ENERGY STAR® triple pane, low-e, argon windows to qualify.

### Q: If I purchase the windows and install them myself, can I submit for the rebate?

A: No, the windows must be installed by an approved contractor such as All Weather Windows Renovations.

### Q: How will I know how much I qualify for?

A: All Weather Windows Renovations will work with you to estimate the rebate based on the number of windows, window size and current window frame. The amount of your rebate is based on a government-determined formula that takes into consideration how your new windows will affect the energy efficiency of your home.

### Q: Can All Weather Windows Renovations provide rebates for other home improvements?

A: No, we can only provide rebates on window installation. Customers interested in other home improvements should reach out to their [preferred contractors](#) for these services.



Manufacturer of the Year  
Windows and Doors

**Q: What is the ENERGY STAR® program?**

A: The ENERGY STAR® is the symbol of high-efficiency products in Canada, and products earn it by meeting strict technical specifications for energy performance. ENERGY STAR® products save energy without sacrificing performance, and are typically in the top 15 to 30 per cent of their class for energy performance. The ENERGY STAR® is a way for customers to quickly identify products that are high energy performers.

**Q: What does All Weather Windows Renovations need to submit my application for a rebate?**

A: In order to be able to submit your application, All Weather Windows Renovations will need:

- A release form
- Before and after photos taken from the exterior showing all windows installed
- An itemized invoice

**Q: Which structures are eligible for rebates?**

A: To be eligible for a rebate, the structure must be the primary residence of the owner or tenant with an Alberta address and must also have a separate gas and/or electricity meter.

The structure must be a detached home, semi-detached home, side-by-side duplex, side-by-side row/townhome or a mobile home used as a residence on a permanent foundation with a year round water supply.

**Q: Which structures are not eligible for rebates?**

A: The following structures are not eligible for energy efficiency rebates:

- Homes under construction, unoccupied homes, summer homes or cottages
- Multi-residential buildings including high-rises, apartments and condominiums
- Unheated spaces such as garages, sunrooms, outbuildings, covered porches, etc.
- New construction homes or additions to existing buildings
- Projects already in progress
- Homes where utility bills are in the name of a condo corporation

**Q: How does payment work?**

A: The customer will pay All Weather Windows Renovations the full amount upfront and then we will submit the claim on the customer's behalf. We will confirm with the homeowner once the claim information has been sent to the government. The homeowner should receive their reimbursement from the government in six to eight weeks following the submission.

